

System Requirements

To work satisfactorily with our products, your computer must meet the following system requirements for operating systems, connection speed, and browser versions.

Operating system

Support for the following operating systems:

- Windows® 98 or later
- Macintosh® OS 9.0 or later

Connections and browsers

An Internet connection with a minimum connection speed of 56 kbps is required (though more is preferred,) and either of the following Internet browsers. Some features may not be compatible with other browsers.

- Microsoft® Internet Explorer, Version 5 or later
- Netscape® Communicator or Netscape Navigator, Version 6.2 or later

To upgrade your browser, go to your Home Page and click on Browser Tuneup. You also can download a later version from the appropriate manufacturer's website:

- For Internet Explorer, go to <http://www.microsoft.com/>
- For Communicator or Navigator, go to <http://www.netscape.com/>

Browser settings: cookies and Javascript options

Our products use both cookies and JavaScript technology. Both of these features must be turned on in your browser, and are usually turned on by default. See your browser Help for instructions on how to view or change these browser options.

Additional software

To use multimedia material provided with some products, you may also need to download and install additional software. If you're uncertain whether you have a particular piece of software, go to your Home Page

and click on Browser Tuneup. If you are unsure whether or not you 'll need these resources, you should explore the product and see what it requires.

Adobe® Reader® - Needed to view some user guides and other resources posted as Adobe PDF files

<http://www.adobe.com/products/acrobat/readstep2.html>

Apple® QuickTime® - Needed to view full-screen video and streamed media, or hear audio files in any of 30 audio, video and image formats, including Flash

<http://www.apple.com/quicktime/download/>

Java™ Plug-in - Needed to view interactive graphics

<http://www.java.com/en/download/manual.jsp>

Macromedia® Flash™ - Needed to view animations

<http://www.macromedia.com/software/downloads/>